

Cambridge Cangaroos

Fees and Membership Policy

Cambridge Cangaroos is a not-for-profit organisation. This aim of this policy is to make arrangements for the payment of membership and fees as clear and transparent for members as possible.

1. Fees and Membership

Details of our current fees and membership can be found at <https://www.cangaroos.org/faq>

Any other payments accrued by individual gymnasts and due to the club (such as competition entry fees) will be invoiced separately.

2. Payment of Fees

Fees are payable termly, in advance, at the start of each term. Payment should be made by BACS as detailed on your invoice.

Invoices will be sent by email to the address that you have registered on the Cambridge Cangaroos website, so please ensure that this is up to date. A club-wide email will be sent out at the start of each term, giving the date when payment of invoices is due, which will be approximately the end of the second week of term. Notification will also go out on Facebook.

If, after that date, any invoices are unpaid, an email reminder will be sent out requiring prompt payment of the outstanding fees. Those gymnasts will not be permitted to bounce until the fees are paid.

If fees remain unpaid, the gymnast will be deemed to have forfeited their place with Cambridge Cangaroos. They will be notified as such by email and the place will be offered to the waiting list.

3. New members

New members are offered a trial session at a cost of £5.75, charged when they become a member of the club. There is no charge for the trial session if they decide not to join the club.

When a new member joins the club part way through a term, the remaining term fees and club membership will be invoiced and these will be due for payment within 7 days

4. Cancellation of Sessions

In the event of scheduled training sessions having to be cancelled (e.g. due to lack of available coaches or a problem at the session location) fees for those sessions will be credited by the end of the term.

5. Payment by instalments

If you are aware that you are going to have difficulty in paying the term's fees in one lump sum, please contact the Club Treasurer upon receipt of the invoice to arrange payment in instalments. Each term's fees will need to be cleared before the Club Treasurer will agree to any further fees being paid in instalments.

6. Injury and illness

Members will not generally be reimbursed for sessions missed due to illness or injury. There are two options available:

- 1) A gymnast's place can be temporarily released to the waiting list for an agreed period. The club will endeavour to fill the missed sessions on a temporary basis and will credit the gymnast at the end of term for any sessions where their place has been filled with a gymnast from the waiting list.
- 2) A gymnast can opt to forfeit their place and be credited for the remainder of the term's fees. The gymnast can be placed, upon request, at the top of the club's waiting list and will be able to take the next available place once they have recovered from the injury/illness. Whilst the club cannot guarantee that a place will be available in exactly the same session they were previously in, reasonable efforts will be made to return the gymnast to their preferred session as soon as possible when the movement of other gymnasts allows. In the interim, they can join an available session or remain at the top of the waiting list.

8. Club Contacts

Any queries relating to payment of fees or club membership should be referred to the Club Treasurer at treasurer@cangaroos.org

Issues relating to BG membership should be referred to the Membership Secretary at membership@cangaroos.org

Any questions relating to invoices received should be referred to the invoicing team at invoices@cangaroos.org

**Cambridge Cangaroos
January 2018**